

The State of Search

How Google is Monetizing the 1st Page

Will Ferris

Vice President of Search Marketing and Operations
GCommerce Solutions



- A little about me
- Premise
- Google's evolution
- Google Hotel Finder
- ZMOT
- Tips for top placement



About Me















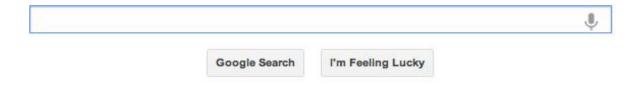
Premise...Google has changed



Not Found



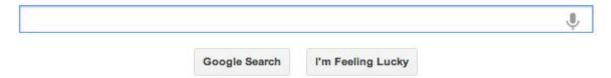
Google



- 100 Billions Searches Per Month
- 30 Billion have location intent
- \$50 billion in Revenue in 2012
- 97% of revenue is based in AdWords advertising
- Everyone wants to be on the first page



Google



To organize the world's information and make it universally accessible and useful

.... To make more money for Google





downtown long beach hotel

Q

Veb Images Map

More ▼ Search tools

About 53,900,000 results (0.49 seconds)

Ads related to downtown long beach hotel (1)

Downtown Long Beach Hotel - The Varden Hotel.com

www.thevardenhotel.com/

Downtown Boutique Hotel in Long Beach Rooms From \$99. Book Now!

Shopping

Downtown Long Beach Hotel - QueenMary.com

www.queenmary.com/

A Unique Long Beach Stay In Our Historic Rooms & Suites. Book Now.

Hotels in Long Beach, CA on Google

Compare hotels based on reviews, prices, photos, Street View and more,

Compare metale bacca c	roviono, prioco, p		o, ou out those and	
Sunday, May 5	31 4 +	to	Monday, May 6	31 4 +
Hotels from \$39	3 stars from \$53		4 stars from \$57	5 stars from \$164
Prices per night			More	Google hotels results »

Long Beach Hotels: Compare 53 Hotels in Long Beach, with 6,500 ...

www.tripadvisor.com > United States > California (CA) > Long Beach -

*** Rating: 3.5 - Review by TripAdvisor Travelers' Score

"This is a nice hotel in the heart of downtown Long Beach. There are quite a few restaurants withing walking distance as well as attractions and activities.

Renaissance Long Beach Hotel - Marriott

www.marriott.com > Renaissance Hotels > Long Beach -

The Renaissance Long Beach Hotel, located in downtown Long Beach, California, offers world-class luxury hotel accommodations and is near many popular ...

Long Beach California Hotels | Courtyard ... www.marriott.com > Courtyard > Long Beach

Score: 23 / 30 · 98 Google reviews - \$169▼

Hotels in Long Beach CA - Hilton Long B...

www3.hilton.com/.../hotels/.../hilton-long-bea... Score: 22 / 30 · 91 Google reviews - \$98 ▼

Hotel Maya - DoubleTree by Hilton

doubletree3.hilton.com/.../hotels/.../hotel-may... Score: 22 / 30 · 55 Google reviews - \$188 ▼

The Varden

www.thevardenhotel.com/

Score: 22 / 30 · 22 Google reviews - \$119▼

A 500 E 1st St Long Beach (562) 435-8511

- B 701 W Ocean Blvd Long Beach (562) 983-3400
- 700 Queensway Dr Long Beach (562) 435-7676
- 335 Pacific Ave Long Beach (562) 432-8950



Map for downtown long beach hotel

Ads (i)

Sponsored (i)

Long Beach Hotel

longbeach.hyatt.com/ Book a Hyatt Long Beach Hotel Now. Best Rates Online, Guaranteed.

Hotels in Long Beach, CA

www.booking.com/Downtown-Long-Beach

★★★★ 2,398 seller reviews 20 Hotels near Downtown Long Beach. No reservation costs. Great rates Booking.com has 1,061,802 followers on Google+

Long Beach Hotel

www.orbitz.com/Long-Beach-Hotels

*** 163 reviews for orbitz.com Great Deals on Long Beach Hotels. Low Price Guarantee - Book Now! Orbitz has 521,985 followers on Google+

Long Beach Hotels

priceline.com/Downtown_Long_Beach

******* 735 reviews for priceline.com
Hotels near City Center Long Beach.
Over 200,000 hotels worldwide.

Courtyard Long Beach CA

www.courtyardlb.com/ 1 (877) 860 0912 Brand New Hotel by Long Beach Airport. Free Wifi, Bristo & more.

3841 N Lakewood Blvd, Long Beach (562) 429-5803 - Directions



Google's Evolution



2008-2009



Web Maps Results

FTD.COM - Mother's Day Flowers and Gifts

Trust online florist FTD to send all of your flower arrangements, because flower ... FTD uses a nationwide network of florists to deliver fresh flower ... www.ftd.com/ - 105k - Cached - Similar pages

Florist.com - Local florist delivered flowers and gifts. Best same ...

Same day delivery of fresh flowers, roses, and unique gift baskets from the best local florists. Flower delivery online by local florists for birthday ...

Birthday Flowers - Bouquets - Roses - Wedding Flowers

www.florist.com/ - 62k - Cached - Similar pages

Florist Designed Flowers from Florists at 1-800-FLOWERS.COM

Florists artistically design and hand-deliver flowers by a florist at 1-800-FLOWERS.COM. Send flowers with our select florists today!

www.1800flowers.com/flower-type/florist-designed - 66k - Cached - Similar pages

Local business results for florist near New York, NY - Change location



- A. Ariston Florist www.aristonflorist.com (212) 929-4226 9 reviews
- B. Flowers of the World www.flowersoftheworld.com (800) 582-0428 7 reviews
- C. Flowers Naturally www.flowersnaturallynewyork.com (212) 302-4090 5 reviews
- D. Alaric Flowers www.alaricflowers.com (212) 308-3794 36 reviews
- E. Big Apple Florist www.bigappleflorist.com (212) 687-3434 8 reviews
- F. FLOWERS BY RICHARD www.myfsn.com (800) 311-0810 23 reviews
- G. Roses and Blooms Florist www.rosesandblooms.com (212) 758-7673 15 reviews
- H. Flowers On First www.flowersonfirst.com (212) 758-3005 13 reviews
- I. Zeze Flowers www.zezeflowers.com (212) 753-7767 7 reviews
- J. Matles Florist www.matlesflorist.com (212) 246-1181 1 review
- More results near New York, NY >



2010

Web Images Videos Maps News Shopping Gmail more ▼ Google plumber montreal About 243,000 results (0.34 seconds) Search Advanced search Plumber near Montreal, QC, Canada 1 **Everything** Sponsored links Maps Water heater emergencies Montréal Since 1966, Chauffe-Eau SOS is Images Longueuit Quebec's water heater expert www.chauffeeausos.ca Video Altroport de Sant-Hubert 4 Cutremont Montréal Mors Rivière des News Lemoyne Saint-Laurent Prairies Plomberie Supreme 24hrs Sant-Lambert Saint-Hub **Blogs** Commercial, Residential, Industrial Lafeche Greenfield Service Calls, Repair & Renovation Dollard-des-Ormeaux Books Park. WWW PLOMBERIESUPREME CA fonds Shopping Cote Saint Luc Montréal Pierre Plumber Montreal Map data \$20009 Google, Tela Affas Forums Elliott Trudeau Hiring skilled trade workers in MTL. Bel-Air Plumbing & Heating - 27 Rue Maguire, Montreal - (514) 274-4348 -Less Find Construction & Trade Jobs maps.google.com - More Montreal Kijji.ca Any time Abe Cohen Plumbing & Heating Inc - 81458 Chemin Devonshire, Mont-Royal - (514) 731-3446 Recent results www.abecohenplumbing.com - More See your ad here >: Past hour JW Plumbing & Heating Inc - 3880 avenue De Courtrai, Montreal - (514) 735-5583 Past 24 hours www.jwplumbingco.com - More Past week Plomberie Charbonneau Inc - 1955 Rue Cabot, Montreal - (514) 766-3531 Past year maps.google.com - 1 review and more > Custom range... Empire Plumbing - 5875 boulevard Cavendish, Cote-St-Luc - (514) 484-0322 ■ Show search tools maps.google.com - More More results near Montreal, QC, Canada > Plumbing Contractors in Montreal, QC | 1 | YellowPages.ca™ | 2 Business listings for Plumbing Contractors in Montreal, QC, brought to you by YellowPages.ca (TM) www.yellowpages.ca/search/si/1/Plumbing.../Montreal,+QC - Cached - Similar - Fitre



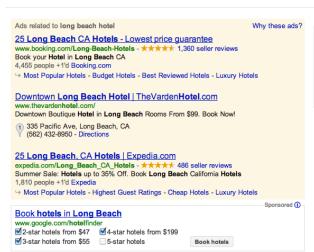
Late 2011

long beach hotel

Q

Sign in

About 49,500,000 results (0.45 seconds)



<u>Downtown Hyatt Long Beach Hotel Rese...</u> <u>longbeach.hyatt.com/</u>

Score: 13 / 30 - 33 Google reviews

A 200 South Pine Avenue Long Beach (562) 491-1234

→ Rooms & Rates - Maps & Directions

Long Beach NY Hotels | Allegria Hotel | New York

www.allegriahotel.com/

The Allegria is ready to assume its place among the best **Long Beach**, NY **hotels**. Be one of the first to discover why.

→ Contact - Guest Rooms - Cuisine & Nightlife - L'onda Lounge

Long Beach Hotels: Check out 48 hotels, with 4500 reviews

www.tripadvisor.com/Hotels-g32648-Long_Beach_California-Hotels...
48 hotels – May 29, 2012: Long Beach Hotels on TripAdvisor. Find 4500 traveler reviews, 3200 candid photos, and prices for 48 hotels in Long Beach, California.

Map for long beach hotel



Ads - Why these ads?

40 Long Beach Great Hotel www.hotels.com/LongBeachHotels

hotels.com is rated ****
Great Hotels in Long Beach.
Hotel Deals to Call Home About!

Holiday Inn Express Hotel

www.hiexpress.com/

Expect Great Rooms, Rates & Service in Long Beach, CA. Book Now & Save!

Long Beach Hotels

www.starwoodhotels.com/LongBeach
The Westin® Long Beach Hotel.
Our Best Rates Guaranteed, Book Now

Long Beach Hotels

www.priceline.com/Long_Beach priceline.com is rated **** Find a Cheap Room in Long Beach. Priceline: Great Deals Every Day.

Long Beach Hotels

www.choicehotels.com/Beaches Low Rates on Hotels near the Beach Book Early & Save Up to 20%

Downtown Long Beach

longbeach.hotelreservations.com/ Save at Long Beach Hotels



2013

downtown long bea	ch hotel		Q
Web Images M	faps Shopping M	More - Search tools	
About 53,900,000 resul	ts (0.49 seconds)		
Ads related to downto	wn long beach hotel ①		
www.thevardenhotel Downtown Boutique H	otel in Long Beach Roo each Hotel - Queen	oms From \$99. Book Now!	Palos Verdes Estates Harbor Long each C2013 GdBarcho Seal Beach
	Stay In Our Historic Roo	ms & Suites. Book Now.	Map for downtown long beach hotel
Hotels in Long Bea Compare hotels based Sunday, May 5		os, Street View and more. Monday, May 6	Ads ① Long Beach Hotel longbeach.hyatt.com/ Book a Hyatt Long Beach Hotel Now.
Hotels from	3 stars from \$53	4 stars from 5 stars \$57 \$16	s from Best Rates Online, Guaranteed.
Prices per night	Ų.	***	hotels results » Hotels in Long Beach, CA www.booking.com/Downtown-Long-Beach
www.tripadvisor.com Rating: 3.5 "This is a nice hotel in	 United States > Califo Review by TripAdvisor 	ong Beach. There are quite	2,398 seller reviews 20 Hotels near Downtown Long Beach. No reservation costs. Great rates Booking.com has 1,061,802 followers on Google+
Renaissance Long Beach Hotel - Marriott www.marriott.com > Renaissance Hotels > Long Beach - The Renaissance Long Beach Hotel, located in downtown Long Beach, California,			Long Beach Hotel www.orbitz.com/Long-Beach-Hotels **** 183 reviews for orbitz.com Great Deals on Long Beach Hotels.
		s and is near many popular	
	mia Hotels Courtyar Courtyard > Long Beach gle reviews - \$169 ▼		Long Beach Hotels priceline.com/Downtown_Long_Beach
	ach CA - Hilton Long lotels//hilton-long-be		Over 200,000 hotels worldwide.

www.thevardenhotel.com/

The Varden

Score: 22 / 30 · 22 Google reviews - \$119 ▼

Hotel Maya - DoubleTree by Hilton

Score: 22 / 30 · 55 Google reviews - \$188 ▼

doubletree3.hilton.com/.../hotels/.../hotel-may...

© 700 Queensway Dr

Courtyard Long Beach CA

Brand New Hotel by Long Beach Airport. Free Wifi, Bristo & more.

1) 3841 N Lakewood Blvd, Long Beach (562) 429-5803 - Directions

www.courtyardlb.com/

1 (877) 860 0912

Long Beach (562) 435-7676

D 335 Pacific Ave Long Beach (562) 432-8950



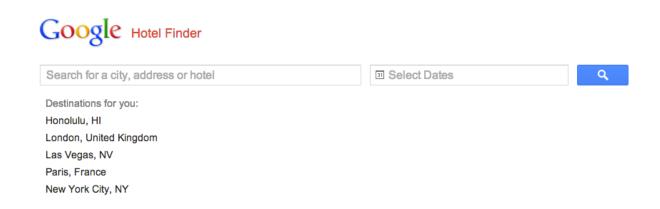
GCommerce Client Data

10 clients Jan 1 2012 - April 15 2012 vs. Jan 1 2013 - April 15 2013

6 out of 10 clients	Organic traffic decreased 15.48%
9 out of 10 clients	Local traffic increased 38.57%
8 out of 9 clients who saw an increase	Participated in a local marketing program



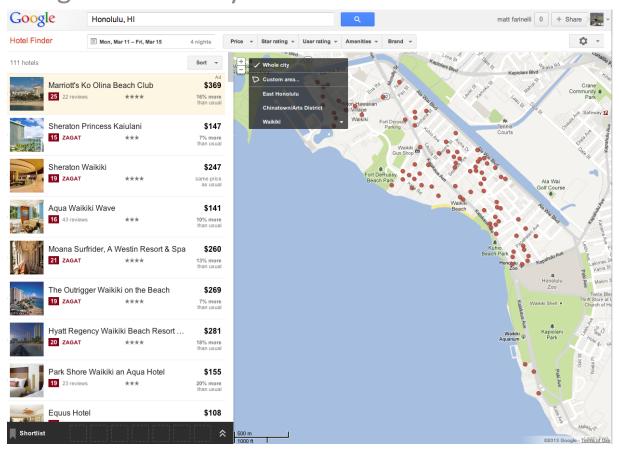
Google's Hotel Finder



- OTA's and CRS providers
- Rates and Availability

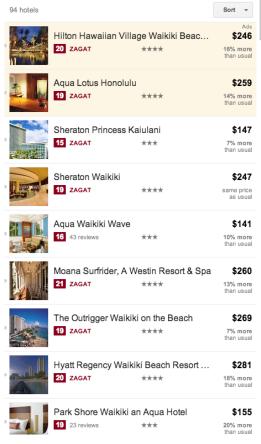


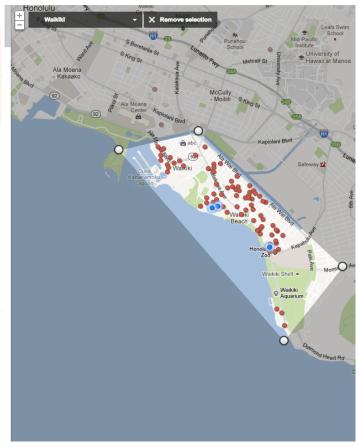
Google's Hotel Finder Feature: Pricing & Availability





Google's Hotel Finder Feature: Geo/Location Searches

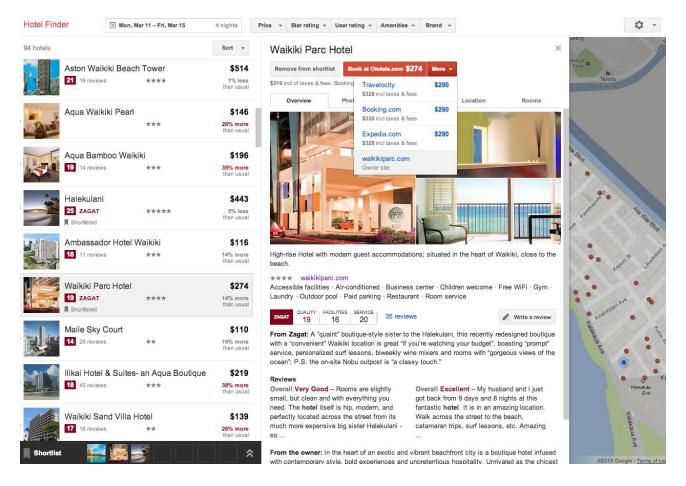






Google's Hotel Finder

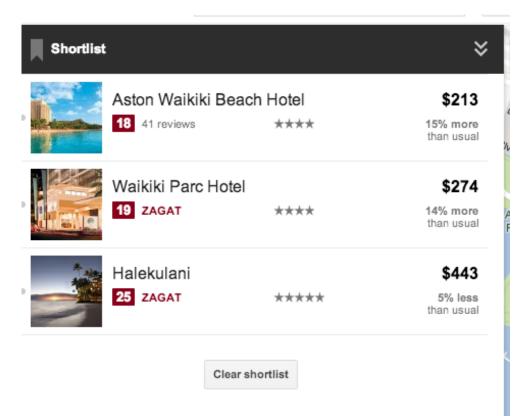
Feature: Reviews





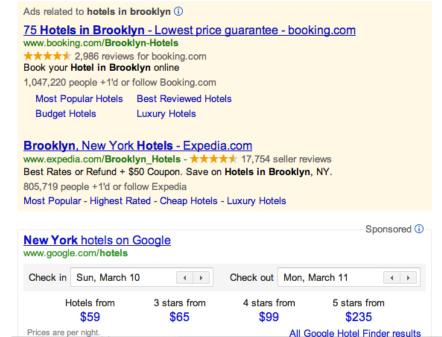
Google's Hotel Finder

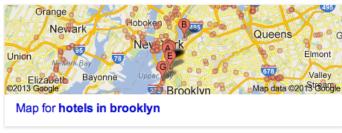
Feature: Shortlist





Google's Hotel Finder Valuable Real Estate on 1st Page





Ads (i)

Cheap Brooklyn Hotels

www.kayak.com/**Hotels**Book Great Rates On **Hotels**.
Find Top Deals From 100s Of Sites.
530,260 people +1'd or follow KAYAK

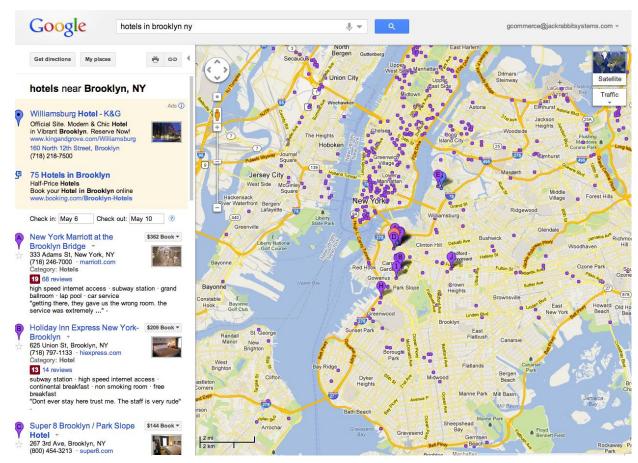
Brooklyn Hotels from \$99

www.travelzoo.com/Brooklyn
Find Discounts on Top Hotels Today.
Compare Rates at up to 70% Off!
805 people +1'd or follow Travelzoo

Hotels In Brooklyn



Google's Hotel Finder Inside Google Maps





Google's Hotel Finder Inside Local



Brooklyn Hotels: Compare 47 Hotels in Brooklyn, with 6,267 ...

www.tripadvisor.com/Hotels-g60827-Brooklyn_New_York-Hotels.html

****** Rating: 4.3 - Review by TripAdvisor Travelers' Score
47 hotels – Brooklyn Hotels on TripAdvisor: Find 6267 traveler reviews, 3084 candid
photos, and prices for 47 hotels in Brooklyn, New York.

BEST WESTERN PLUS ... - King & Grove Williamsburg - The Condor Hotel

Brooklyn Hotels: Find Hotel Deals near Brooklyn in New York, NY

www.expedia.com > ... > United States of America > New York > New York ~ Need a Brooklyn hotel in New York, New York? Choose from over 35 hotels in New York with great savings.

Cheap Hotels in Brooklyn, New York - Priceline

www.priceline.com/cheap-hotels-brooklyn-new-york-NY-tk-c286180-hl... • Cheap Hotels in Brooklyn: Compare rates, star-ratings and amenities, see customer reviews and photos for 498 Cheap Hotels in Brooklyn. Guaranteed best ...

Nu Hotel

nuhotelbrooklyn.com/ Score: 21 / 30 · 38 Google reviews - \$161▼

Hotel Le Bleu

www.hotellebleu.com/

Score: 15 / 30 · 53 Google reviews - \$199▼

Days Inn Brooklyn | Brooklyn, NY 11232 ...

www.daysinn.com > ... > Brooklyn Hotels Score: 11 / 30 · 20 Google reviews - \$126▼

Wythe Hotel

www.wythehotel.com/

Score: 19 / 30 · 28 Google reviews

New York Marriott at the Brooklyn Bridge

www.marriott.com/hotels/.../nycbk-new-york-... Score: 20 / 30 · 157 Google reviews - \$184▼

Sheraton Brooklyn New York Hotel

www.sheratonbrooklyn.com/

Score: 19 / 30 · 73 Google reviews - \$149▼

Super 8 Brooklyn / Park Slope Hotel www.super8.com/hotels/new-york/brooklyn/...

Score: 24 / 30 · 10 Google reviews - \$152▼

85 Smith St New York (718) 852-8585

B 370 4th Ave Brooklyn (718) 625-1500

© 437 39th St Brooklyn (718) 853-4141

80 Wythe Ave Brooklyn (718) 460-8000

© 333 Adams St New York (718) 246-7000

228 Duffield St Brooklyn (718) 855-1900

G 267 3rd Ave Brooklyn (718) 534-0451



Great Deals on Brooklyn Hotels. Low Price Guarantee - Book Now!

49 Brooklyn Hotels Found

www.tripadvisor.com/Brooklyn

★★★★ 65 reviews for tripadvisor.com
Check Traveler Reviews & Find Deals
on Hotels in Brooklyn

Marriott Brooklyn Bridge

marriott.hotelsavings.com/ Savings up to 50% Off at Marriott Brooklyn Bridge. Book Now

1231 NYC Hotels from \$48

www.trivago.com/Hotel
Find Your Ideal Hotel in NYC!
trivago™ Save Up To 78% on Hotels.

Hotel NY

www.hilton.com/New_York
Save Up to 20% with Advanced
Purchase on Hotels in New York, NY,

Brooklyn Hotels New York

www.livelocal.net/New.York.NYC Need a Hotel in Brooklyn? Find Brooklyn Hotels Now!

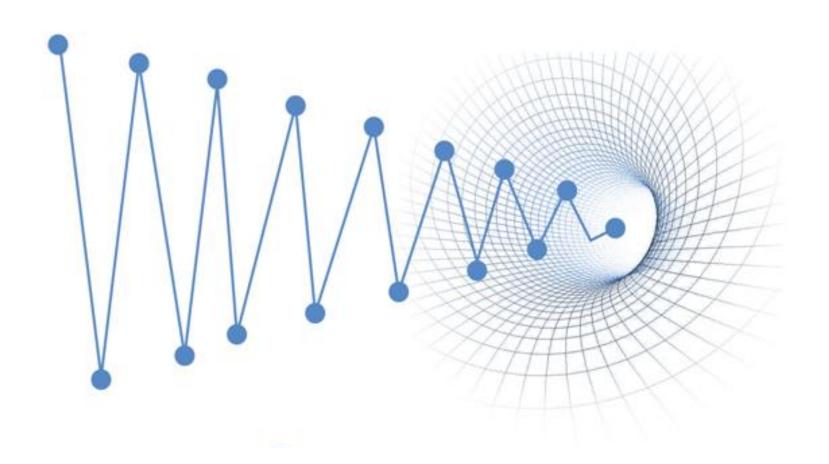
See your ad here »



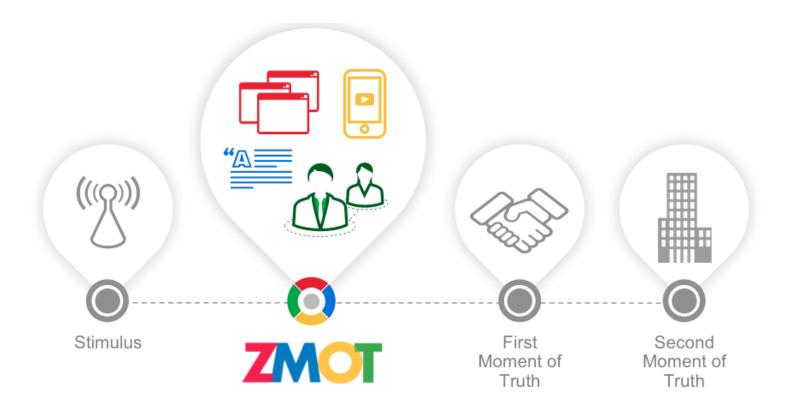
Conversion Funnel & ZMOT



2011 Media Conversion Funnel

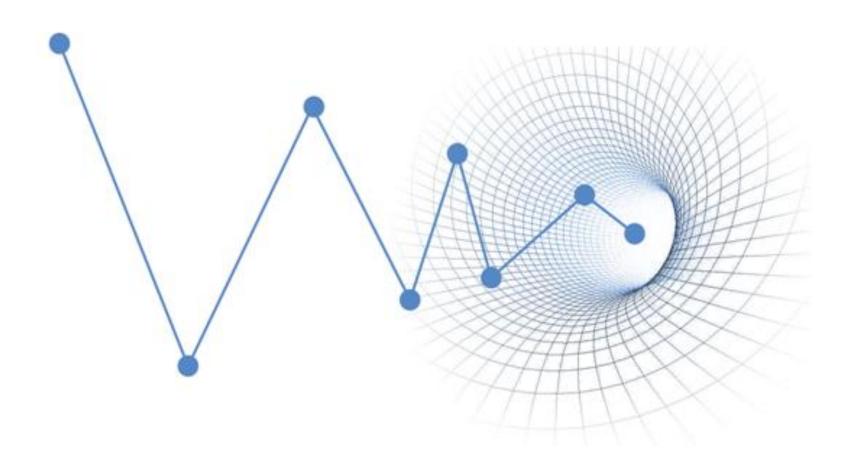








The Future Conversion Funnel w/ZMOT

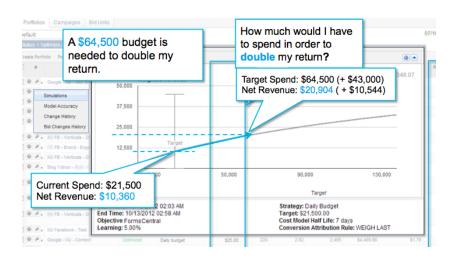


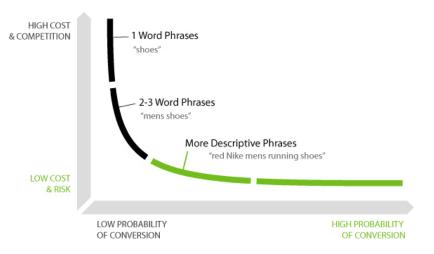


Staying on the 1st Page: Paid Search

1. Attribution & Predictive Modeling

2. Long Tail Keywords







Staying on the 1st Page: Local

1. Content Distribution Partner







2. Solicit Reviews





Staying on the 1st Page: Google Hotel Finder

1. Google +



2. CRS







Staying on the 1st Page: Organic

1. WordPress CMS



2. Content Strategy





THANK YOU!

WFerris@GCommerceSolutions.com

Twitter: Will_GCom